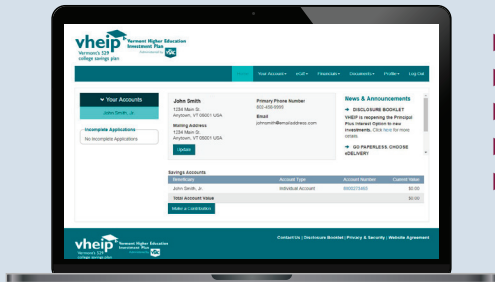


NEW QUARTER, NEW LOOK!

VHEIP is starting out next quarter with a brand-new, online customer experience that makes it easier than ever for you to manage your account! Here's what you need to know. Beginning **June 28, 2019**, the VHEIP Customer Access Portal will get a facelift which includes:



- ▶ A modern new look
- ▶ The ability to upload documents online
- ▶ A streamlined process for sending funds to your school
- ▶ Expanded search capabilities
- ▶ Enhanced security features

WE ARE ALSO MAKING YOUR ACCOUNT INFORMATION SAFER.

In order to protect your account, we have added an enhanced security feature requiring all new bank accounts to be verified. **Already have a bank account on file?** No action is needed! You will only need to go through the process when you add a new bank account to your online account.

FOR ACCOUNT OWNERS ALREADY REGISTERED ONLINE

There's nothing you need to do! All of your account information and preferences, including your login credentials, will remain the same. Simply visit **vheip.org** to access the new customer portal.

HAVEN'T YET REGISTERED YOUR VHEIP ACCOUNT ONLINE?

Visit **vheip.org** to get started today. You'll enjoy 24/7 access to your account information through our easy-to-use online platform.

